



Policy for Refunds for club courses and trips

This policy outlines the club expectations with regard to refunds. As always circumstances can create situations that are unusual. In unusual situations members can attend a committee meeting to explain these.

Cancellation by candidate

Notice given of cancellation	% of refund
At least 4 weeks' notice (28 days)	100%
At least 2 weeks' notice (14 days)	80%
Less than 2 weeks' notice	No Refund

Cancellation by Club

Candidates will be given a choice between transferring fees to the next available event or receiving a full refund.

Refunds will only include fees paid for the event to the club, compensation will not be paid for incidental costs or expenses.

Accommodation

Refunds for accommodation will be on the trading terms of the provider. It will be the responsibility of the individual to resolve this if they withdraw. In the case where the club cancels the organiser will resolve with the accommodation provider on behalf of the club.